

New Fujiyama Ltd Website Terms and Conditions

These terms and conditions apply to the website <https://fujiyamabrixton.mobo2go.co.uk> (the "site"). Please read this statement carefully. If you do not wish to be bound by these terms and conditions then you should not use this site. Before you can place an order using the site, you must accept these terms and conditions by ticking the "I agree to the Terms & Conditions" box.

In these terms and conditions ("conditions") the following words and expressions shall have the following meanings:

- The customer, you, your: means you, the customer, who buys the products from **Fujiyama Brixton**
- COMPANY, our and we: means **New Fujiyama Ltd**
- products: means the products supplied by **New Fujiyama Ltd** to the customer
- web site: means the web site <https://fujiyamabrixton.mobo2go.co.uk> and <https://fujiyamabrixton.mobo2go.co.uk/mobile>

Order and acceptance

These terms and conditions apply to all website orders for the supply of products by the COMPANY to the customer. All orders for the products shall be deemed to be an offer by the customer to purchase the products in accordance with these terms and conditions. The acceptance of orders for the products shall be at the entire discretion of the COMPANY NAME. Our acceptance of an order occurs when you receive an on-screen message confirming your order has been placed at which point, your contract with the COMPANY is made and up until this point, we may decline to provide you with the goods without giving any reason.

Products

Any goods displayed or provided on this site are done so on an "if available" basis. Unless stated in writing, the prices quoted by the COMPANY on the web site are inclusive of VAT. The price of the products will be as quoted on the site at the time you confirm your order (by clicking the Pay & Finish button) subject only to any inadvertent technical mistake which we shall not be liable for.

If for any reason we are unable to provide an item which you have purchased we will offer you an alternative or give you a refund. This may occasionally happen due to the restaurant or delivery becoming extremely busy.

Payment

Online credit card payments are secure. You must be the owner of the card you are using. On submitting your order details, you are making an offer to us to purchase the product(s) you have specified in your order form.

Collection times

Our goal is to provide the best food collection service possible and we have an excellent reputation for on-time collections. Unfortunately things don't always go to plan, occasionally preventing us from achieving this. It is the responsibility of the customer to ensure that they are available to collect the products at the requested time.

Delivery

We may refuse to deliver to certain customers or addresses through past experience, which may put our drivers at risk.

We will only accept orders of £15.00 or more via our online ordering system.

It is the customer's responsibility to check their name address and telephone number at the point of ordering. We expect that you provide us with any extra information to get a driver to your address if you have a difficult access. For example notify us of the bell entry system or which gate if the numbers are not obvious.

We cannot be held responsible for any mistakes made by you.

We have the right to return the food to the premises if we have tried to contact you and gain access to the address supplied and spent a reasonable time trying to locate you. We accept no more than 15minutes as reasonable.

Orders must be checked by you at the delivery address before the driver returns.

We sell alcohol off premises to be served with food only. Maximum 2 bottles of wine and 8 bottles/cans of beer to be sold per order. You may be asked by the driver to provide proof of address on delivery. We can refuse to leave the alcohol if we do not see proof of ID upon request if we believe the person ordering to be under age.

Delivery times

Our goal is to provide the best food delivery service possible and we aim to bring your food timeously to your designated address. Unfortunately things don't always go to plan, occasionally preventing us from achieving this. For example Traffic problems, Adverse weather and Events such as Brixton Splash.

Delivery Charges

Our delivery is free within a 3 mile radius as per our computer system software. We will charge an additional £1.00 per extra mile up to 5 miles via the online payment system. No extra payments are necessary to a driver once the order is confirmed. Anyone requiring any special deliveries should speak to the restaurant directly.

Return, refund and cancellation

We reserve the right to refuse your offer should it be necessary. In the event of the COMPANY needing to issue a refund we will endeavour to credit your account within 7 - 10 working days. Once an order has been successfully transmitted to store, it is not possible to cancel the order.

We revise these terms and conditions from time to time. It is your responsibility to check on the website occasionally to note any amendments.

Data

Your data is used for the purpose of our own marketing purposes only. If you wish to opt out please email info@fujiyamabrixton.com